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# TradeLink EDI

## Achieving the “Impossible Dream” of Supply Chain Management

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The “Impossible Dream” of supply chain management is to be able to offer the right product at the right price at the right place for the right price to the client. Since clients have no obligation to present forecasts to an organization, it means organizations need to create ways to see and sense, in real-time, product consumption, as well they must evolve their product offerings, to continue to meet the needs of an ever more sophisticated and demanding clients. The supply chain is ultimately a partnership between retailers and their suppliers, both win if they have the right selections, price points and freshness on the shelf. Some forward thinking organizations are using technology to zero in on attaining this dream.

TradeLink EDI provides a complete solution to address “The Impossible Dream” of supply chain management. TradeLink’s document broker and integration capabilities help organizations efficiently manage their global trading partner communities, resulting in improved customer relationships and increased revenue and profitability.

TradeLink EDI is a full featured business document broker designed to allow organizations to seamlessly receive and send business documents to/from its trading partners and update its internal systems automatically. TradeLink EDI provides data transformation, business process management system integration and audit capabilities to manage organizations business processes for the:

- Order/Invoice/Payment Cycle
- Warehouse/Logistics/Transportation
- Vendor Managed Inventory/Scan Based Trading
- Supply Chain Synchronization including Global Data Synchronization, e-Catalog and UCC.NET

**Benefits include:**

- **Improved operational efficiencies** of manually intensive business processes by automating business document input, validation and auditing. The sophisticated audit provides a simple view of business information across different systems, and its proactive alerts help you manage exceptions so you can respond immediately to unplanned events.
- **Improved Customer Service** by providing internal and external business partners with “status” information on business information flows inside and outside an organization.



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- **Improved business responsiveness** through greater visibility and adaptability to changing business requirements. New business partners, platforms, document formats, technologies and business processes can be added quickly and efficiently while maintaining centralized control.
  - **Improved reaction time to supply chain issues.** As 80% of a businesses document information flow now relies on electronic transfer of information, any loss of information flow is unacceptable for clients, suppliers, or trading partners (both internal and external). To maximize ROI, proactive and intelligent surveillance of business document transfer is critical. Receiving an alert at the end of a day is not longer acceptable as receiving information when problems occur along with how to solve the problem is required. Notified of a problem, a user can rapidly identify the root cause and correct it by operations such as: correcting incorrect information, retrying the transfer, canceling the transfer, executing an alert to the appropriate person(s) – by e-mail for example – of the risk of client-impact from a problem in the supply chain.
  - **Compliance to regulatory requirements.** For reporting companies, regulatory requirements such as Sarbanes-Oxley and HIPAA are a fact of life. TradeLink's sophisticated audit and document management features allows an organization to comply with regulatory requirements in one central solution.

In summary, TradeLink EDI provides management, automation, format transformation, information routing and business process management with the purpose of streamlining business to meet the needs of an organization. TradeLink EDI manages the flow of business information from end to end, ensuring higher processing speeds, improved reactivity, and higher quality of service.

### ***About SoftCare***

Founded in 1989 SoftCare EC Inc. develops e-business software. Our OpenEC® product suite allows companies to conduct business-to-business e-commerce. Our e-business software is open and scalable allowing for integration with existing and future technologies, lowering operating costs and streamlining the business process while delivering benefits to all electronic trading relationships.

To learn more about EDI, Scan Based Trading, B2B Commerce and eCatalogs for Retailers, Suppliers & Manufacturers, see the numerous company case studies at [www.softcare.com/whitepapers](http://www.softcare.com/whitepapers).

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